

**SEPTEMBER 19, 2020 – ANNUAL MEETING
SUPERVISORY COMMITTEE REPORT**

The Supervisory Committee Chairperson is present at monthly meetings of our Board of Directors. The Chairperson reviews the minutes of the previous meeting and is attentive to the issues on the agenda. Continual attendance at board meetings provides the Supervisory Committee the opportunity to better understand the operations within our Credit Union, and to see first hand the efforts of Management and the Board of Directors to provide Chen Del-O Members the best of services possible. It also provides the Supervisory Committee with the opportunity to evaluate the effectiveness of policies and procedures safeguarding the operations of our Credit Union. In like manner, as Supervisory Committee Members conduct audits during regular business hours, it provides an opportunity to observe the interaction of Staff, Management and Members.

A Supervisory Committee Audit for the 2019 year was conducted by *Frank J. Pidgeon, CFE* of *Frank J. Pidgeon and Associates* located in Schenectady, New York. The audit was completed for September 30, 2019. There were no material weaknesses stated within the audit and there were no exceptions indicated for either the operational area or the internal controls of the Credit Union. In discussion with Mr. Pidgeon he complimented the Supervisory Committee for being active and in completing monthly audits. The last NCUA examination was conducted for the period ending December 31, 2019 by NCUA Examiner Brian Capsello. Mr. Capsello concluded that “...overall, the credit union remains financially and operationally sound”. Mr. Capsello recognized the effort of staff, and the volunteerism of the Board of Directors and Supervisory Committee. The Credit Union continues to be on an 18-month NCUA examination cycle.

Closed accounts are verified monthly by letter. There were no responses regarding the 117 letters mailed. A verification of all member accounts was conducted for the second quarter of 2019. There were no discrepancies reported by members in the balances of their accounts. *Verification audits are completed independently of Management, Staff, and Board of Directors. All replies are mailed to the address of the Supervisory Committee Chairperson.*

The Supervisory Committee continues to review dormant accounts, loan approvals, loan denials, delinquencies, bankruptcies, cash in cash drawers, reconciliation of the travel and gift cards sold and on hand. The Credit Unions bank statement and MasterCard statement is also reconciled. The Committee completed the S.A.F.E. Act Compliance Audit, and Home Equity Loan Draw Period Extensions. Each review and verification has indicated that applicable policies, procedure and protocol were followed.

In conclusion, as members we should continue to be confident, pleased, and proud, in knowing that Chen Del-O Federal Credit Union is financially strong, and responsive to member needs. As equal members of Chen Del-O Federal Credit Union, the Board of Directors, Management, Staff, and Supervisory Committee never waiver from their responsibility to the Membership. We are fortunate to have a dedicated Office Staff, CEO, and Board of Directors.

Respectfully submitted,
Joe Grieco (*Chairperson*)), Jeanne Kruser,
George Hinkley, Steve Zukaitis