

It is with great sadness to announce the passing of Arlene Tarbell, long time employee, Manager/Treasurer and Director Emeritus of Delaware County Teachers Federal Credit Union/Chen-Del-O Federal Credit Union. Arlene passed away on January 3, 2021 at the age of 91.



She began her Credit Union career in 1969 working along-side Founder and Manager/Treasurer Ralph Whitney on his dining room table. When Mr. Whitney retired in 1980, Arlene took over as Manager/Treasurer and held that position until retiring in early 1995 after 25 years of dedication and Credit Union service. She was then elected Director Emeritus.

When she began as Manager/Treasurer in 1980 assets were approximately \$1 Million and grew to over \$9 Million when she retired in early 1995. Throughout her tenure she implemented many services, programs and "specials" to help promote the Credit Union and to help its members. She over-saw the purchase and renovations of the current Credit Union building in 1983 and the expansion of the Credit Union's Field of Membership and name change in 1986. Even after retiring, Arlene came to every Annual Meeting and was disappointed about not being able to attend last year's meeting due to COVID-19 restrictions.

Arlene was a wonderful mentor and visionary. She always said "Mr. Whitney was Mr. Credit Union". With her 25 years in the Credit Union, and although she might not think so, she deserves a title as well---maybe "Lady Credit Union"?! She truly believed the "people helping people" philosophy of the Credit Union, which the previous and present boards, management and staff have strived to continue.

We thank Arlene and her family for their years of Credit Union support and dedication. Her knowledge, professionalism, work ethic and vision won't be forgotten. The Credit Union legacy continues!

## **ANNUAL MEETING!!**

Unfortunately, once again this will be an abbreviated Business Meeting Only!

It will be held on Saturday, May 1, 2021

at the Franklin Firehouse on the corner of Institute Street & Main Street, Franklin, NY and will begin at 10:00 AM.

Please Note: There will be NO "Meet & Greet", refreshments or door prizes (we will be doing "in house" lottery style drawings for all members to have a chance to win!).

Reservations will be required so we are able to control numbers and face coverings will be required for those who would like to attend.

Watch for an invitation in the mail. There will be one per household. Please RSVP this year!

Thank You

# Are you a 10-month employee?

The end of the school year is approaching.

Plan ahead and talk to a loan officer regarding your summer loan payments today! Don't get behind on loan payments or any other transfer that you might have.



### Welcome Back Snow Birds!! Please make sure you have called to update your summer address.



#### \*\*PAY YOUR LOAN(S) ONLINE OR OVER THE PHONE WITH YOUR **DEBIT OR CREDIT CARD!!! \*\***

#### Facts to know.....

- Online Website Option Chendelo.repay.io
  - o Use any time, any day of the week
  - o You can create an account and use it again and again or you can sign in as a guest and try it out first
- Mobile App Option
  - o Go to the App store or Google play and download the 'REPAYit' app
  - o The app will ask you to put in your merchant code which is: chendelo
  - o It will take you to our page where you can login/create a login
  - o Once logged in, you can make/schedule payments.
- IVR Phone Option Call 833-208-3365- please have this information ready
  - o Last 4 Social Security press 1 for correct
  - o Zip code (associated with your acct.) – press 1 for correct

#### **CHECK OUT OUR AWESOME** MASTERCARD CREDIT CARD PROMO!!!

5.90% APR or 7.90% APR Now – April 30, 2021

Take advantage of our great promotional rates on all new purchases, cash advances and balance transfers! With **NO BALANCE TRANSFER FEE** you can pay off your high interest credit cards or pay your taxes!!

Now is the perfect time to apply for our MasterCard!!! **APPLY ONLINE** or call the office today to find out how to apply for a new credit card or increase the limit on your current card!!

Some restrictions may apply.

## **Holiday Closings**:

\*\*PLEASE NOTE\*\*

All Saturdays followed by a Monday holiday we will be CLOSED

> Memorial Day Saturday, May 29 & Monday, May 31, 2021

#### **Attention Youth Members:**

After your 18th birthday, you will receive a packet from us to update your information as you are now a voting member of the Credit Union. This packet will include a membership card, which will need to be returned to us with a copy of your photo ID. Information on other great services we offer - both online and in office will be included! We encourage you to take advantage of these services and we look forward to working with you for vears to come!!

#### Mark Your Calendar!

Take Advantage of Chen-Del-O FCU

# Shred-It Day

Saturday, April 17, 2021

9:00 am - 11:00 am located at the Franklin Town Sheds. Corner of State RTE 357 and County RTE 21 in Franklin

Chen-Del-O Federal Credit Union 114 Main Street. PO Box 102 Franklin, New York 13775-0102

Phone: (607) 829-3560 (607) 829-3561 Fax: Email: cdofcu@chendelo.org Website: www.chendelo.org

Office Hours:

Mon.-Thurs. 8:00 A.M. - 4:30 P.M. 8:00 A.M. - 5:00 P.M. Friday Saturday 8:30 A.M. - 11:30 A.M.

**Board of Directors:** 

President Joseph Walsh Vice-President **Breck Tarbell Secretary Donald Hebbard** Treasurer **Sue Giudice Directors** Sara Leddy Kathleen Ingalls **Mark Luettger** 

**Director Emeritus** 

Ralph Whitney (Deceased) Arlene Tarbell (Deceased) **David Stoy** 

Geraldine Simmons (Deceased) **Supervisory Committee** Joseph Grieco, Chair

> Jeanne Kruser George Hinkley **Stephen Zukaitis**



